



NELVARE

Returning Form

Please complete the following form and include it to the returning product.

Order no.: _____

Name: _____

E-mail address: _____

Phone number.: _____

Return codes:

- Doesn't live up to expectations
- Defect / product defect
- Other (please write your reason for return)

Comments on the above:

Once we receive your returned package, our customer service team will process it within 10 business days.

If your returned order meets the appropriate conditions, we will refund your purchase.

The money will be returned to the same payment card with which the goods were purchased.